



**Kenya Polytechnic University College**

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## Naomi Wangari Mwai

### Personal Profile

I am a self motivated, adaptable and responsible graduate who enjoys new challenges and in achieving personal goals. My present career aim is to work within Information Studies as well as train students who can add value by utilizing knowledge to solve problems. The opportunity to learn new skills and work with new technologies is particularly attractive to me. As a widely educated graduate, I have good organizational skills developed in a variety of deadline orientated situations and in problem identification and effective solutions. My education background in sociology has enabled me to develop good interpersonal skills, an analytical and logical approach to tasks and the ability to work with different people at all levels, and under pressure. I strive for quality in everything I do.

### Experience

**1989 – 1997 Kenya Polytechnic**

Assistant Lecturer, Department of Information and Liberal Studies

- Course Tutor Certificate in Library Studies
- Teaching Certificate and Diploma in Information Studies
- Teaching Areas
  - Reference and Bibliographical Studies with 98% Pass
  - Library Management and Documentation with 96% Pass
- Member of Kenya Polytechnic Library Committee

**1999 – 2006 Kenya Polytechnic University College**

Lecturer and Section Head, Library. School of Information and Liberal Studies

- Teaching Certificate, Diploma and Higher Diploma level
- Increased performance Pass in Reference, Dissemination and Management of Libraries
- Realized 99% Pass in Higher Diploma in Collection Development
- Implemented training courses for new recruits and government department

- Set up African Telecommunication Union (ATU) Library
- Course Tutor and Coordinator for Library and Archives Section
- Member of the Kenya Polytechnic University Library Committee
- Member of Kenya Polytechnic University Examination Council
- Developed Diploma in Library Science Syllabus
- Developed Diploma in Information Studies Syllabus for KNEC

**2007– 2009**

**Kenya Polytechnic University College**

Chair of department of Library and Information Science  
Initiated the Bachelor of Technology Curriculum  
Member of College Academic Board

**2010– 2011**

**Kenya Polytechnic University College**

**Head of School of Social and Technology Studies.**

2011 To Date

**Assistant Dean School of social and Technology Studies.**

**Education**

PHD

2012: Currently pursuing PHD. at Moi University.

Masters

2003 – 2007 Kenyatta University

Masters in Library and Information Science

“Dissertation Title: “ A study of the Effects of Total Quality Management on Service Provision: A Case Study of University of Nairobi Library”

Post Graduate

2005 – 2006 Kenya Technical Training College

Diploma in Technical Education

Post Graduate

1988-89 BOMBAY UNIVERSITY-INDIA

Bachelor of Library and Information Studies

Graduate

1985 – 1988 BOMBAY UNIVERSITY – INDIA

- B.A. Sociology

A-LEVEL

1982 – 1985 KACE Gitugi Girls Secondary School

O-LEVEL

1979 – 1982 KCSE Chinga Girls Secondary School

**Profession  
Responsibilities**

**Librarian and Trained Technical Teacher**

- Section Head Library and Archives at Kenya Polytechnic University College, School of Library and Technology Studies
- Course Coordinator (Certificate, Diploma and Higher Diploma in Information Studies)
- Member of Kenya Library Association
- Conserver and Preserver of Information and a Disseminator of Information
- Curriculum Developer and Implementer

**Teaching Areas**

- Reference Service
- Documentation
- Library Management
- Information Resources
- User Management
- User Studies
- Principles and Practice of Management
- Research Methods

**Publications**

1. Mwai, N. W. (2011). Effects of Total Quality Management on service provision: A case study of University of Nairobi Library. 120.
2. Mwai, N. W. (2011). Assessment of outsourcing of information technology services by public university libraries in Kenya. *Proceedings of DIS 12th Annual Conference* (pp. 208-237). Kwa Zulu Natal: Department of Information Studies. accessible @ <http://www.lis.uzulu.ac.za>